

# Strategic plan 2021-2025

## Strategic areas of focus

### Provide quality services to users of the justice system

## Targets

- > **Provide** quality legal services throughout the entire process, from the initiation of the proceeding to the post-decision steps.
- > **Meet** with litigants and lawyers, provide them with relevant information and facilitate their proceedings.
- > **Contribute** to the reform of the adult and child protection system.

### Promote professional development and fulfilment at work

- > **Encourage** the development of skills and internal career opportunities.
- > **Strengthen** managerial skills and ensure continuity of leadership.
- > **Protect** the individual and promote inclusion.
- > **Promote** well-being and health at work.

### Provide magistrates with the organization, support and means necessary to accomplish their mission

- > **Propose** innovative solutions and technical or organizational developments to support judicial activity.
- > **Assess** magistrates' workloads to determine the support needed.
- > **Improve** resource planning and management.
- > **Encourage** interaction among magistrates to foster the development of skills and best practices.

### Ensure that the Judicial Power takes an active role in the heart of the city

- > **Develop** cooperation with the authorities, institutions and services of the State while respecting the autonomy of the Judicial Power.
- > **Promote** the new courthouse as an element of influence and integration of justice in the city.
- > **Promote** greater understanding of the justice system and communication with the public.
- > **Reduce** the environmental impact of the Judicial Power.

### Ensure a successful digital transition of the justice system

- > **Allow** access to the digital court file, electronic exchanges and online proceedings, particularly in the context of the project justicia 4.0.
- > **Investigate**, decide and write in a more rational, efficient and ergonomic way thanks to the innovations and opportunities offered by the digital court file.
- > **Guarantee** the security of information systems and data protection.